

Signify



Service Tag: LED lighting with smart maintenance

Making LED streetlight installation and maintenance operations efficient and cost effective



With Service Tag, your streetlight assets are accurately tracked and maintained for all registered luminaires

Discover a mobile, digital solution that can help reduce the time and effort to update your street light asset information, optimize the LED upgrade installation process and make ongoing maintenance and system management run smoothly.

LED streetlights deliver high light quality, long lifetimes and energy efficiency, making upgrades a priority for cities, state DOTs and utilities. Serving as the foundational infrastructure for larger digital and smart city transformations, LED streetlighting can provide sensing capabilities, digital connectivity and even public Wi-Fi.

To efficiently and cost effectively install, maintain and operate LED streetlights you need:

- Easy access to product configuration information for fast installation.
- A quick method to register products and collect information about installed streetlights.
- Accurate streetlighting asset data to efficiently operate the lighting infrastructure and optimize its performance over time.
- Insight into the entire lighting portfolio and accurate street lighting asset data for cost-effective investment and maintenance plans.
- Available spare part identification to improve maintenance operations.



The solution: lighting asset management with Service Tag & Data Delivery Service

Select Signify LED luminaires have a Service Tag feature, which helps simplify data collection and asset management to make ongoing maintenance and system management run more efficiently.

Signify luminaires are equipped with a QR code. Simply scan the code using the Service Tag app on a mobile device to collect asset data. Luminaire-specific information accessed through the Service Tag app gives field personnel immediate install guidelines and information about service parts.

With the Data Delivery Service for Signify luminaires equipped with Service Tag, you get easy access to accurate streetlight luminaire asset data for all registered Service Tag luminaires by having it imported for use in their Interact City lighting management system or other asset management systems.



Service Tag delivers operational efficiency



Luminaire identification for faster installation & data collection

After install, simply scan the QR code on the luminaire using the **Service Tag app** to register the product, accurately capture asset data and view relevant troubleshooting information.



Data migration & lighting asset management

With Data Delivery Service, rich streetlight asset information can be uploaded into the Interact City lighting management system, saving asset data collection time and reducing mistakes resulting from manual data inputs.



Troubleshooting

Create smooth maintenance processes by providing relevant luminaire configuration information and identifying spare parts needed.



“A lot of times we actually find the problems before our residents, and that’s always a plus.

The system is working great for residents.”

Abebe Woldemariam
Street Lighting Program Coordinator,
Rochester



Why we are the world leader in lighting

Signify (formerly Philips Lighting), the leader in lighting, partners with cities and utilities to unlock the extraordinary potential of light for brighter lives and a better world.

We work with customers to understand their needs and help them take advantage of light far beyond illumination, to improve their day-to-day operations and the lives of their constituents.

And we don’t just provide energy-efficient LED and connected lighting solutions – our commitment to sustainability and climate action extends throughout our operations.

We achieved carbon neutrality in North America in 2018 and globally in 2020, and have been in the Dow Jones Sustainability World Index for five consecutive years.

Contact us

Or for more information visit:
www.interact-lighting.com/en-us/get-in-touch

Top 1%

in our industry
2021 Dow Jones
Sustainability Index (DJSI)

37,000

employees and a
presence in
70 countries

No.1

Global leader in lighting
products, connected
systems & services

4.4%

of sales invested
in R&D

\$6.9bn

Euro sales in 2021,
~ 75% B2B

2,000+

successfully deployed
smart street
lighting projects



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