

DATA PROCESSING SCHEDULE – INTERACT INDOOR NAVIGATION SOFTWARE SERVICES

Last updated: July 2022

This Data Processing Schedule (“DPS”) applies when Signify Processes Your Personal Customer Data. This DPS is subject to the terms and conditions of the Data Processing Agreement as published on <https://www.signify.com/global/legal/digital-terms/dpa> as may be updated or amended from time to time (the “DPA”). Terms when capitalized in this DPS will have the meaning assigned to them in the DPA, unless defined differently in this DPS.

Under Indoor Navigation Software Services, there are three Software Services offerings:

- 1) IPS SDK
- 2) Map SDK
- 3) Indoor navigation analytics

Categories of Data Subjects

The categories of Data Subjects which will be subjected to Processing include:

Authorized Users

Your users, being Your customers

Categories of Personal Customer Data

	Personal Data	You	Signify
A	Your user’s information (e.g., IP address)	Data only and autonomously processed by Company (in Company servers)	
B	Real time location information (processed within the App)	Data only and autonomously processed by You to provide Your own users with location-based services (such as product finding).	
C	Your user’s behavioral data (e.g., product searches)	Data only and autonomously processed by You (in Your servers)	
D	Logs including: <ul style="list-style-type: none"> • location information (incl. geo-coordinates, heading and accuracy indication) • randomized number • Date & time-stamp • phone type 		We Process such Personal Customer Data on Your behalf if You use the IPS SDK and the Indoor navigation analytics. Note: for IPS SDK, the logs can be switched off on request of the customer, which however will impact the customer service level We can provide.
E	Information about Your engineers, administrators and developers (e.g., names and email addresses)		We Process such Personal Customer Data on Your behalf.

Special categories of Data transferred (if applicable)

There will be no Processing of Special categories of Data.

Nature & Purpose of Processing

The purpose of Processing the Personal Customer Data is performance of a contract and to:

1. Perform operational maintenance and ensure functionality of the Software Service
2. Improve Our Indoor Navigation technology for You.

Frequency of Transfer

Personal Customer Data will be transferred on a continuous basis, unless otherwise agreed upon in writing.

Duration of Processing

We will Process Personal Customer Data for the duration during which the relevant Software Service is provided to You, unless otherwise agreed upon in writing.

Retention Period

Our default for retaining Personal Customer Data is for a period of three months after the end of the Software Services after which it will be deleted unless instructed otherwise by You or if required by applicable law.

For transfers to (sub-) processors, also specify subject matter, nature and duration of the processing

Sub-processors may have access to Personal Customer Data for the term of the provision of Software Services to You or until the contract with the respective sub-processor is terminated.

International Transfers

Signify's Processing locations for Personal Customer Data are:

Customer location	Country of Processing
Global,	Netherlands and Ireland (Europe)