



End of Life Announcement

PointGrab integration in Interact Software Services

PointGrab integration

Signify Professional Systems & Services announces the end of offering PointGrab sensor data integration in Interact Software Services. The End of Sale date (EoS) is January 1, 2025. Further, Signify announces the end of supporting PointGrab sensor data as a feature in the Interact Occupancy API. The Last Day of Support (LDOS) for that is December 31, 2025.

This End of Life Announcement is an End of Life Announcement as referred to in Signify's End-of Life Policy for Professional Systems and Services as published here: [Policies & Announcements | Signify Company Website](#) and terms starting with a capital shall have the meaning as defined therein.

End of Life milestones

Milestone	Definition	Date
End of Sale date (EoS)	The last date on which a Subscription or Support Contract for the affected Software Service or feature can be purchased.	January 1, 2025
Last Day of Support (LDOS)	The last date until which: 1) the applicable Software Service or feature can be accessed or used, and 2) support will be available for the applicable Software Service subject to the terms of Signify end-of-life policy. Support until LDOS includes maintenance releases and workarounds or patches for critical bugs and security issues in accordance with the applicable Support Contract or Subscription.	December 31, 2025

Phased-out Materials

The following materials are going end of sales and end of support.

Material code	Description
SW913705060003	Point Grab Sensors
Feature (no specific code)	PointGrab sensor data in Occupancy API Note, that after LDOS the support of the Occupancy API service continues, only without the feature of supporting PointGrab data.

FAQ

1. *When was PointGrab integration released, and what for?*

PointGrab integration in Interact was released in 2018 as part of the POE system to enable desk-level occupancy sensing and people counting in meeting rooms.

2. *What is PointGrab integration?*

PointGrab integration is the Interact feature of supporting data coming from PointGrab sensors in an Interact Software Service. The PointGrab offer itself is a 3rd party sensor product with accompanying 3rd party cloud software service.



3. *Which Interact Software Services support the PointGrab sensor data integration?*

PointGrab integration was released as feature in the following Interact Software Services:

- Interact Occupancy API (included in Primary and Sensing API packages for POE)
- Interact Space Manager application (Web app)
- Interact Workspace application (Mobile app)

4. *Will there be more announcements on the End of Life of PointGrab integration?*

This announcement is the first in the PointGrab integration EOL process. It is now announcing:

- the end of sales of the PointGrab integration for all Interact Software Services, and
- the end of supporting PointGrab sensor data as feature in the Interact Occupancy API

The Last Day of Support (LDOS) for PointGrab integration in Interact Space Manager and Interact Workspace applications will be communicated separately.

5. *Is there an alternative for PointGrab sensor data integration?*

ASB POE sensor (advanced sensor bundle) is available as a cost-effective alternative for similar use cases. Further, the PointGrab company can be approached directly for PointGrab sensor data integration via the PointGrab cloud API Services.