

SPECIFIC TERMS OF SERVICE FOR INTERACT RECREATIONAL SPORTS (“SPECIFIC TERMS”)

Customer and Signify are parties to Terms of Service (“**Terms**”) pursuant to which Signify will provide certain Software Services to Customer in relation to Signify’s Interact Recreational Sports System (in these Specific Terms: “**the System**”). These Specific Terms detail the specific terms and conditions applicable to the Interact Recreational Sports Software Services and form an integral part of the Terms. All capitalized terms used, but not defined herein, will have the meaning ascribed to such terms in the Terms.

Summary Software Service Documentation. Reference is made to the following links for further information (including downloads):

- <https://www.interact-lighting.com/global/what-is-possible/interact-sports>
- <https://www.lighting.philips.com/main/prof/outdoor-luminaires/sports-and-areafloodlighting/area-and-recreational-floodlighting/optivision-led-gen3>
- <https://www.portal.lighting.philips.com/cas/login?service=https://www.partnerportal.philips.com/dashboard/product%20portfolio.html>

System Requirement. The Software Service requires the correct installation and commissioning of the System in accordance with Terms of Service Documents.

Customer User Profiles. For the Interact Recreational Sports Software Services, Signify has defined 3 distinct user profiles of Customers:

- “Installer”: the installation company and its personnel that installs the System. Installer can define and manage access to the System and grant certain access and user rights to the EndUserApplication to Authorized Users of End-Users.
- “Service Provider”: a service provider that is hired to manage the System at the sport facility for one or more End-Users. Service Provider can define and manage access to the System and grant certain access and user rights to the EndUserApplication to Authorized Users of End-Users, as instructed by End-Users.
- “End-User”: the end-user of the System at the sports facility – typically sport clubs. End-Users instruct the Installers and/or Service Providers to grant Authorized Users of End-User access to the EndUserApplication.

EndUserApplication. Customers that are End-users of the System can as part of the Software Services Customer choose to purchase a Subscription from Signify to the EndUserApplication that allows End-users and their Authorised Users to control and adjust the light levels and settings of the System on specific parts (e.g. fields) of the sports facility, and monitoring energy consumption. In addition to the Terms, the following conditions will apply to Customers that are End-Users:

- Customer acknowledges that more than one Customer groups of end-users may make use of the System (e.g. different sport clubs that share a certain sports facility). Customer / End-user shall not and shall not allow its Authorized Users to make any changes to settings, access levels for other customers and users of the (shared) System.

Installer UI App. Customers that are Installers or Service Providers of the System can, as part of the Software Services, choose to purchase a Subscription from Signify to the Installer UI App that provides support for the installation, commissioning and setting configurations of the System, including access and user management of the System and of the EndUserApplication that is used by End-users. In addition to the Terms, the following conditions will apply to Customers that are Installers:

- Installer shall use the Installer UI App only after it has obtained all necessary written consents, authorizations and permissions, including from End-Users (as defined herein) and the owner of the System and/or sports facility, if applicable.
- Installer is solely responsible for managing the process of granting access to the Installer UI App and the EndUserApplication, including use of valid email addresses and avoiding users being spammed.
- The Installer is solely responsible for all activities occurring under the Installer UI App and its Account. Customer is responsible at all times and will be liable for any use of its Accounts and any failure of Authorized Users to comply with the provisions of the Terms of Service Documents as if such failure was the act or omission of Installer.
- The Installer shall set the access levels for Authorized Users correctly as instructed by End-Users. The Installer shall not make changes to access levels of an End User or a Service Provider via the Portal without prior written authorization and agreement with the Sports facility or the Service Provider organization.

Acknowledgement. Where Customer has purchased Software Services from Signify as End-User of the System and has engaged an Installer or Service Provider for the installation and/or commission of the System, and this Installer has purchased a Subscription for the Installer UI App, Customer acknowledges that the Installer UI App grants the Installer certain administrative, access and/or user management rights in relation to the System and the EndUserApplication. Customer hereby grants Signify permission to allow such Installer or Service Providers access to the System and Data and/or Customer Information as required for the normal performance of the Installer UI App. Customer that will be solely responsible for the use of the Installer UI App and the EndUserApplication, and any consequences of any use thereof for the performance of the System and Software Services provided hereunder.